



# Health Care

Securing the Network: Molina Healthcare and the Symantec Healthcare Provider Solution  
Symantec • Cupertino, California



## Issue:

### Health IT:

Using software to remotely secure and maintain large quantities of data and technologies spread out across ten separate states.

## Name of Project:

Molina Healthcare and the Symantec Healthcare Provider Solution

## Location:

Multiple locations across the United States

## Challenge:

Molina Healthcare, Inc. is a multi-state-managed care organization that arranges for the delivery of health care services to persons eligible for Medicaid, Medicare, and other government-sponsored programs for low-income families and individuals. Molina Healthcare's 10 licensed health plan subsidiaries currently serve approximately 1.2 million members.

The organization's information technology (IT) team faces the complexity of managing laptops, smartphones, and PDAs for 2,300 employees in multiple states—and keeping them patched, protected, and compliant.

## Solution:

The Symantec Healthcare Provider Solution enables Molina Healthcare and Visiting Nurse Service of New York to ensure that patient records are both protected and immediately accessible to authorized personnel. The Symantec Healthcare Provider Solution will also help both organizations answer President Obama's call for all medical records to be digitized by 2014.

The Symantec Healthcare Provider Solution includes Symantec Endpoint Protection, Symantec Control Compliance Suite, Symantec Veritas NetBackup and NetBackup PureDisk, Veritas CommandCentral Storage, Veritas Storage Foundation, Veritas Cluster Server, and Symantec Enterprise Vault content and archiving software.

## Health Care *(continued)*

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#### For further information:

[http://www.symantec.com/  
about/news/release/article.  
jsp?prid=20090407\\_02](http://www.symantec.com/about/news/release/article.jsp?prid=20090407_02)

Symantec  
Chris Paden  
Manager  
Corporate Public Relations  
[cpaden@symantec.com](mailto:cpaden@symantec.com)  
408.517.8547

#### Results:

Molina's use of the Symantec Healthcare Provider Solution has already yielded numerous benefits to the organization, including:

- ✓ Reducing backup costs by 60 percent, as well as the time it takes to recover a production application from 10-15 hours to two hours;
- ✓ Migrating more than 3,000 Microsoft Exchange personal folder files spread across the corporate network into a central repository, where their contents are now indexed and easily searchable; and
- ✓ Reducing by 80 percent the costs of securing and managing 2,300 laptops, desktops, and other endpoint devices in multiple locations. Managing security for these endpoints is now a part-time assignment for a single person, as opposed to a full-time assignment for four to five employees.