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Competitive Advantage

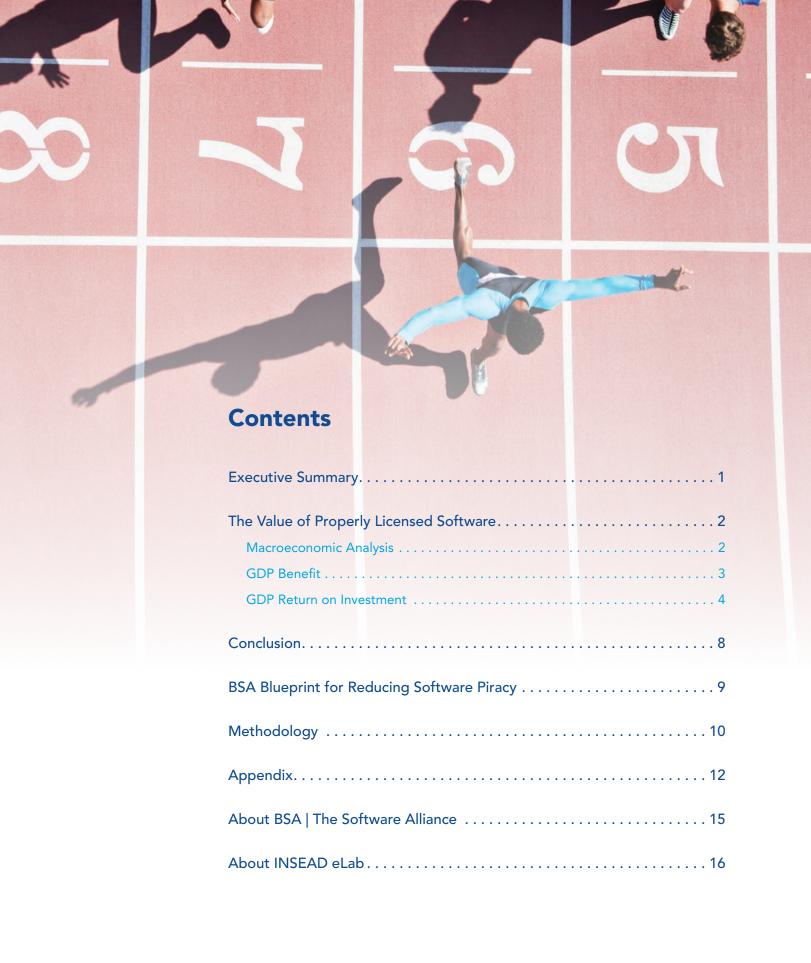
The Economic Impact of Properly Licensed Software







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Executive Summary

Software is an essential tool of production in every sector of the modern economy. Enterprises of all sorts rely on it to design products, provide services, communicate with customers, and manage operations. But software contributes considerably more value to national economies if it is properly licensed than it does if it is pirated.

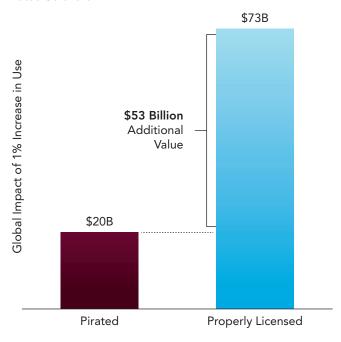
Indeed, properly licensed software has a positive impact on national economic activity that is more than three times the impact of pirated software, according to a new study from BSA | The Software Alliance. And the additional economic value associated with lawful software use is especially pronounced in developing markets: Every dollar invested in properly licensed software in low-income countries yields an astounding \$437 in additional national production, on average.

These are among the findings of an analysis conducted for BSA by INSEAD, one of the world's most prominent business schools and respected research institutions. Drawing on data from 95 countries, the study confirms that increasing use of properly licensed software in a national market corresponds to substantial positive gains in gross domestic product (GDP). It also reveals that licensed software has a greater economic stimulus effect than pirated software.

Among the study's findings:

• Increasing licensed PC software use by 1 percent globally would inject \$73 billion into the world economy. By contrast, increasing the use of pirated PC software by 1 percent would add only \$20 billion to the global economy — meaning there is a \$53 billion advantage associated with use of properly licensed software. (See figure 1.)

Figure 1. Economic Impact of Properly Licensed Software vs. Pirated Software



- On a dollar-for-dollar basis, low-income countries have the most to gain from increasing their use of legitimate software — a \$437 return on every dollar invested, compared to \$35 for every dollar's worth of pirated software put into use in the market.
- While the economic gains from using properly licensed software over pirated software is greatest in lower-income countries, it is significant in middleand higher-income countries, too. There, the national return on every dollar invested in genuine software is \$140 and \$117, respectively.

The enterprise-level performance and reliability dividends of properly licensed software are well documented — it reduces exposure to security risks and malfunctions, and provides greater operational efficiency than pirated or counterfeit software.

But this study shows that properly licensed software is not just good for business; it is also a more important driver of national economic growth than pirated software. Governments therefore should take every opportunity to promote lawful software use. They should put in place strong laws and enforcement mechanisms to protect intellectual property rights, and they should raise public awareness of the risks associated with software piracy and the benefits of managing software assets carefully.

The Value of Properly Licensed Software

It is well established that software includes features and services that generate value for enterprises. It creates operating efficiencies that enhance productivity. It facilitates communication within companies and between companies and customers, and makes enterprises around the world more agile and better able to exploit new market opportunities. Software is a fundamental building block of business operations today and a valuable intangible asset for governments, companies and organizations.

Fully licensed software, in particular, improves effectiveness and efficiencies in enterprises by reducing exposure to viruses and other security vulnerabilities, meaning fewer system malfunctions, downtime, and IT repair costs. This is because licensed software comes with value-added services that provide access to upgrades, patches, and manufacturer support such as training and problem resolution.

Capturing these efficiencies on a daily basis delivers operational and financial gains that help firms reduce costs and drive further investment. They are the ingredients for more production and national economic growth, as shown in figure 2.

Macroeconomic Analysis

This study seeks to quantify, at the national level, the economic value derived from the productivity gains and operational efficiencies that enterprises achieve with software. To that end, researchers at INSEAD employed a production function model (see figure 3), which relates changes in various economic inputs — such as labor, physical capital, or PC software — to national output. A production function determines the "elasticities" of national production (GDP) associated with each of these variables — that is, the extent to which changes in each input correlate with changes in GDP.

Drawing on data from 95 countries that together represent more than 96 percent of the global economy, INSEAD's analysis shows the difference in the economic impact of a 1 percent change in the use of legal or pirated software in a given market.

The analysis finds that, in high-income countries, properly licensed software is associated with an elasticity of 0.13 percent, meaning that a 1 percent increase in licensed software use would result in a 0.13 percent increase in GDP, on average. In middle- and low-income

Figure 2. The Software Value Chain



See: Harrison Group (2011), Genuine Microsoft Products vs. Pirated Counterparts, www.microsoft.com. Users of genuine software enjoy better performance and reliability than users of counterfeit or pirated software. For example, users of genuine software enjoyed significantly faster boot times, print times, and loading times for documents and websites.

Figure 3. The Inputs of National Production, Including Software



countries, the associated benefits are 0.06 and 0.07 percent respectively, as shown in table 1.2

The greater absolute benefit of increasing licensed software use in higher-income countries is largely due to their heavier reliance on software tools for economic production.

The impact of pirated software use is less clear. Across all countries studied, it is associated with an elasticity of between 0 and 0.03 percent — at most. There is too much variability in the results to confirm the results more precisely than that.³

Table 1. The Impact of a 1 Percent Increase in Software Use on GDP

Licensed Software	Elasticity
High-Income Countries	0.13%
Middle-Income Countries	0.06%
Low-Income Countries	0.07%
Unlicensed Software	Elasticity
All Countries	0 to 0.03%

GDP Benefit

Extrapolating from the elasticities associated with software, the study shows the GDP benefit of increasing legitimate software use by 1 percent varies from country to country. For example, increasing use of properly licensed software by 1 percent would add \$20 billion to the US economy, \$7.6 billion to the Japanese economy, and \$1.2 billion to the Indian economy.

Globally, a 1 percent increase in properly licensed software use would add \$73 billion to world economic output, compared to \$20 billion for a similar increase in unlicensed software use. The difference — \$53 billion — is the additional economic value created by investing in fully licensed software instead of pirated software.

This added value exists across every market covered in the study. Table 2 shows the 20 countries with the most to gain from increasing their use of properly licensed software.

² Countries are categorized using the World Bank income group classification: low- and lower-middle incomes are combined in the low income category; upper-middle-income in the middle-income category; and high-income in the high-income category.

³ All other inputs in the model are statistically significant within a 95 percent confidence level.

⁴ Applying the upper limit elasticity of 0.03% for pirated software and income level-specific elasticities for licensed software.

Table 2. Additional Economic Value Derived from a 1 Percent Increase in the Use of Properly Licensed Software, Instead of Pirated Software

	Country	Additional Economic Value
1.	United States	\$15.1B
2.	Japan	\$5.9B
3.	Germany	\$3.6B
4.	France	\$2.8B
5.	United Kingdom	\$2.4B
6.	China	\$2.2B
7.	Italy	\$2.2B
8.	Canada	\$1.7B
9.	Spain	\$1.5B
10.	Australia	\$1.4B

	Country	Additional Economic Value
11.	South Korea	\$1.1B
12.	Netherlands	\$836M
13.	Brazil	\$743M
14.	India	\$739M
15.	Switzerland	\$636M
16.	Saudi Arabia	\$577M
17.	Russia	\$557M
18.	Sweden	\$538M
19.	Poland	\$515M
20.	Belgium	\$512M

GDP Return on Investment

Another way to assess the value of software to national economies is to calculate the return on investment (ROI) in GDP from spending on software⁵ — or the additional GDP created by each extra dollar invested in software. Again, properly licensed software delivers a consistently higher return than pirated software.

While the preceding analysis of overall GDP benefit finds that higher-income markets have the most to gain by increasing spending on legal software, it is emerging economies that see the greatest returns on a dollar-fordollar basis.

A one-dollar investment in fully licensed software is associated with an average return of \$437 in additional GDP for low-income countries, compared to \$140 for middle-income countries and \$117 for high-income countries. The outsized benefit in low-income countries is because the value of the stock of properly licensed software represents a much lower proportion of overall GDP in these countries, so every extra dollar spent on licensed software has a greater marginal impact. In other words, the greatest immediate economic gains to be created by lawful software use are in emerging markets where licensed software use is lowest.

The advantage of using properly licensed software is also evident when comparing its ROI to the ROI of using pirated software, as shown in table 3. In high-income countries, one dollar invested in legitimate software delivers nearly three times the return in national production as a dollar's worth of pirated software. In middle-income countries, the return is five times higher, and in low-income countries the return for properly licensed software is a staggering 12 times higher than the ROI for pirated software.

Table 4 estimates the GDP Benefit and ROI associated with properly licensed and pirated software across each of the 95 countries included in the study.⁶

Table 3. Return on Investment from Software

	ROI: Properly Licensed Software	ROI: Pirated Software	ROI: Difference in Economic Value
High-Income Countries	\$117	\$42	\$75
Middle-Income Countries	\$140	\$28	\$112
Low-Income Countries	\$437	\$35	\$402

⁵ GDP Benefit (\$) / \$ value of 1% current SW market = ROI per SW \$

Estimates of national gains are calculated using the average elasticity for each country's income group. To the extent that a country's elasticity deviates from the average, actual gains may vary.

Table 4. Estimated National Economic Impact of Increased Use of Properly Licensed Software vs. Pirated Software

GDP Benefit (From a 1 Percent Increase in Software Use)

Properly Licensed **Pirated** Value **Software** Difference Software (\$US M) Country (\$US M) (\$US M) **United States** 19,622 4,528 15,094 7,627 1,760 5,867 Japan 4,642 1,071 3,571 Germany 2,773 France 3,605 832 729 United Kingdom 3,161 2,432 China 4,391 2,196 2,196 2,195 Italy 2,853 658 2,257 521 1,736 Canada Spain 447 1,491 1,938 Australia 1,783 412 1,372 South Korea 335 1,116 1,451 251 Netherlands 1,087 836 Brazil 743 743 1,486 India 1,294 554 739 Switzerland 826 191 636 Saudi Arabia 750 173 577 Russia 557 557 1,115 Sweden 700 161 538 Poland 154 669 514 Belgium 665 153 512 146 486 Norway 632 Austria 544 126 419 United Arab Emirates 468 108 360 Mexico 693 347 347 Indonesia 593 254 339 Denmark 432 100 333 Greece 388 90 299 Finland 346 80 266 Hong Kong 317 73 244 73 243 Israel 316 Singapore 312 72 240 309 71 238 Portugal Turkey 464 232 232 Ireland 283 65 217 Czech Republic 280 65 215

GDP Return on Investment (From \$1 of Properly Licensed or Pirated Software)

	Properly Licensed Software	Pirated Software	Value Difference
Country	(\$US)	(\$US)	(\$US)
Zimbabwe	1,992	74	1,918
Zambia	2,042	192	1,849
Yemen	1,275	68	1,207
Cameroon	967	85	882
Algeria	716	68	648
Bangladesh	474	23	451
Cote d'Ivoire	449	45	404
Kuwait	459	74	385
Azerbaijan	380	28	352
Oman	405	60	346
Senegal	394	48	346
Albania	389	65	324
Pakistan	327	23	304
Qatar	363	84	279
Nigeria	300	28	272
Iraq	288	20	268
Kazakhstan	288	45	242
Sri Lanka	253	21	232
Indonesia	248	17	231
Venezuela	208	14	194
Armenia	202	12	191
Georgia	196	8	187
Greece	177	26	151
China	165	25	140
Saudi Arabia	174	39	135
Tunisia	154	27	127
Bahrain	152	30	122
Cyprus	156	39	117
Morocco	150	33	117
Egypt	146	40	106
Bosnia	140	36	104
Italy	135	34	102
Croatia	126	26	101
Turkey	144	44	100
Bolivia	109	12	97

GDP Benefit (From a 1 Percent Increase in Software Use)

Properly Licensed **Pirated** Value Software Software Difference Country (\$US M) (\$US M) (\$US M) Kuwait Qatar New Zealand Hungary Argentina South Africa Thailand Colombia Slovakia Venezuela Nigeria Egypt **Philippines** Malaysia Pakistan Chile Oman Ukraine Croatia Luxembourg Algeria Kazakhstan Romania Peru Slovenia Vietnam Iraq Bangladesh Morocco Cyprus Sri Lanka Bahrain Estonia Ecuador Azerbaijan Guatemala Dominican Republic

GDP Return on Investment (From \$1 of Properly Licensed or Pirated Software)

Country	Properly Licensed Software (\$US)	Pirated Software (\$US)	Value Difference (\$US)
Poland	122	25	97
Dominican Republic	114	18	96
Guatemala	106	12	94
Moldova	98	5	93
Philippines	109	20	89
Spain	125	37	88
Kenya	98	12	86
Malta	125	38	86
Ukraine	94	8	86
Vietnam	94	9	84
Estonia	106	27	80
Slovakia	122	42	80
United Arab Emirates	132	52	80
Peru	103	25	78
Slovenia	108	29	78
South Korea	119	41	78
Iceland	99	25	74
Ecuador	93	22	71
Hong Kong	103	32	71
Argentina	91	20	70
Romania	89	26	63
Hungary	88	29	59
India	75	19	56
Ireland	101	45	56
Portugal	84	29	55
Uruguay	70	16	54
Thailand	63	12	50
Jordan	77	28	49
France	77	30	47
Mexico	74	28	46
Chile	61	20	42
Colombia	76	34	42
Russia	59	17	42
Bulgaria	56	16	40
Czech Republic	70	30	40
Lithuania	68	29	39
Israel	74	38	36

GDP Benefit (From a 1 Percent Increase in Software Use)

Properly Licensed **Pirated** Value Software Software Difference (\$US M) (\$US M) (\$US M) Country Bulgaria Iceland Tunisia Uruguay Yemen Kenya Lithuania Costa Rica Bolivia Cameroon Cote d'Ivoire Jordan Malta Latvia Zambia Georgia Senegal Bosnia Albania Armenia Zimbabwe **FYROM** Moldova **Worldwide Total** \$73 billion \$20 billion \$53 billion

GDP Return on Investment (From \$1 of Properly Licensed or Pirated Software)

Country	Properly Licensed Software (\$US)	Pirated Software (\$US)	Value Difference (\$US)
Latvia	62	26	36
Costa Rica	55	20	35
Brazil	59	26	33
-	60	28	32
Singapore	81	50	30
Norway			
Canada	73	46	28
Germany	72	47	25
Netherlands	62	39	23
Belgium	83	61	22
FYROM	54	14	22
United Kingdom	57	38	20
Malaysia	31	13	18
Denmark	62	45	17
Finland	55	38	17
Australia	70	54	16
Austria	72	56	16
Switzerland	54	37	16
Japan	108	94	14
Sweden	48	35	13
New Zealand	53	43	10
Luxembourg	59	54	5
South Africa	23	22	2
United States	47	46	1

Conclusion

Properly licensed software can be an economic engine, creating significant value for enterprises and national economies alike. And the benefits of licensed software — both for firms and national production — are likely to increase with developments in cloud computing as it is made easier and more cost-efficient for businesses of all sizes to opt in to value-added services delivered over the Internet.

Pirated software, on the other hand, is associated with a host of risks. It puts end users in legal jeopardy, and it exposes them to virus infections and security breaches. More broadly, as shown in this analysis, it produces less value than licensed software for national economies.

For governments looking at ways to increase economic growth, the implication is that lowering software piracy and increasing use of properly licensed software is an effective way to stimulate innovation, promote firm success, and generate economic returns.

BSA Blueprint for Reducing Software Piracy

Increase Public Education and Awareness

Reducing software piracy requires a fundamental shift in public attitudes toward software and IP. Public education is critical, therefore, to increase awareness of the importance of managing software assets and respecting creative works through compliance with software licensing. Experience has shown that publicprivate awareness campaigns about piracy and the value of IP can be extremely effective. In addition, support for industry-led initiatives to promote the business practice of managing and optimizing software purchases, utilization, and maintenance — a process known as software asset management (SAM) — can help governments, businesses, and other organizations derive greater value from software assets by optimizing their use of licensed applications and reducing piracy. For example, BSA offers a suite of certification programs in standards-based SAM for individual professionals, entire organizations, and auditors.

Modernize IP Laws to Account for New Innovations

Around the world, copyright and other intellectual property laws have lagged behind the pace of technology innovation. With the advent of cloud computing and the proliferation of networked mobile devices, policymakers should modernize protections for software and other copyrighted materials. This effort should include vigorous enforcement actions — including against online piracy — and modernization of underlying copyright laws, for example through implementation of World Intellectual Property Organization (WIPO) copyright treaties.

Step Up Enforcement with Dedicated Resources

Too often, software theft is not considered a serious crime and penalties for convicted offenders are too low to provide effective deterrence. Countries can elevate their enforcement of intellectual property by:

- Creating specialized IP enforcement units at the national and local level and providing dedicated resources to investigate and prosecute IP theft;
- Increasing cross-border cooperation among police and other enforcement agencies to improve coordination for law enforcement in multiple countries;
- Supporting the training of law enforcement and judiciary officials (including establishing specialized IP courts where appropriate) and providing better technical assistance to ensure that the people on the front lines of piracy enforcement are equipped with the tools they need to deal with the changing nature of IP theft; and
- Fulfilling their obligations under the World Trade Organization's Agreement on Trade-Related Aspects of Intellectual Property Rights (TRIPS) by adopting and implementing laws that meet international norms for civil and criminal IP rights protection. IP laws also should provide for clear protection and energetic enforcement against misappropriation and infringement of new software innovations, such as cloud computing technologies.

Lead by Example

Governments are the largest users of software in the world. They should demonstrate leadership by ensuring they are using only fully licensed software in their own operations. They should also implement SAM programs and promote the use of legal software in state-owned enterprises, and among all contractors and suppliers.

Methodology

Competitive Advantage: The Economic Impact of Properly Licensed Software, published by BSA | The Software Alliance, is a sophisticated statistical analysis of economic data across a heterogeneous mix of 95 countries representing 96 percent of global gross domestic product (GDP).

To conduct the research, INSEAD, one of the world's leading business schools and research institutions, utilized an established macroeconomic approach known as a production function model to analyze the changes in national output (GDP) that result from changes in various economic inputs. A production function is used to determine the elasticities in GDP associated with those inputs — that is, the responsiveness of GDP to a given change in a particular variable.

The input variables included labor, physical capital, information and communications technology (ICT) capital, and PC software, as shown in the figure below. For the purposes of this analysis, PC software was extricated from the broader ICT capital variable and demarcated as licensed and pirated software in order to provide specificity in terms of the discrete GDP impacts associated with properly licensed and pirated software. The commercial values of licensed and pirated software serve as proxies for software use in the model.

The relationship between output and the various inputs, including software, is expressed by the following national production equation:

$$Q_{it} = A_{it} F (L_{it}, K_{it}, K^{IT}_{it}, X_{it}, X_{it}, X_{it})$$

The Inputs of National Production



Data Sources for Elasticity Computations

	Variable	Description	Source
Q _{it}	National Production	Aggregate level of GDP in each country (i) for year (t), expressed in USD	World Bank World Development Indicators
L _{it}	Labor	Measurement of all people that are employed in each country (i) for year (t)	World Bank World Development Indicators
K _{it}	Physical Capital	Stock of physical assets such as buildings, roads, bridges, airports, transport equipment and machinery in each country (i) for year (t)	Conference Board, Total Economy Database
K^{IT}_{it}	ICT Capital (Non-Software)	Stock of computers, communications equipment <i>less commercial</i> value of PC software in each country (i) for year (t)	Conference Board, Total Economy Database
			BSA Global Software Piracy Study
X _{it}	Software — Properly Licensed	Commercial value of properly licensed PC software in each country (i) for year (t)	BSA Global Software Piracy Study
$\mathbf{X}_{it}^{\;\;u}$	Software — Pirated	Commercial value of pirated PC software in each country (i) for year (t)	BSA Global Software Piracy Study
A _{it}	Total Factor Productivity	Increases in GDP that cannot be attributed to observed inputs in each country (i) for year (t); assumed to come from trends in technology and other evolving variables	

The source data for each country covered an 8-year period from 2003–2010.

To compute the elasticities, the production function is converted into an additive linear empirical equation using the logarithmic form of a Cobb-Douglas function:

$$Log Q_{it} = a + b1Log (L_{it}) + b_2Log(K_{it}) + b_3Log(K_{it}) + b_4Log (X_{it}) + b_5Log(X_{it}) + e_{it}$$

In this equation, b1, b2, b3, b4 and b5 are parameters to be estimated and represent the elasticities of output Q with respect to each input. The term e_{it} represents an error term, or the amount by which the observed values of Q deviate from the estimated values as a result of characteristics in a country (such as different work ethics) that may affect national output but are not measured in the equation; and a is a constant term.

The equation is estimated using regression analysis with country fixed effects. The model finds that the highest elasticities are associated with employment (0.53 percent) and physical capital (0.24 percent), as those are the primary inputs of national production. The elasticity associated with IT capital is 0.06 percent. Licensed software is associated with a global average 0.06 percent increase in GDP and further segmented by income group category as outlined in this paper. Pirated software is associated with an increase of, at most, 0.03 percent in GDP. However, there is too much variability in the results for pirated software for the results to be statistically significant. Therefore, we can only confirm the elasticity associated with pirated software lies somewhere between 0 and 0.03 percent. All other inputs are statistically significant within a 95 percent confidence level.

Using the same source data, statistical analyses were carried out in order to check the robustness of the elasticity estimations. INSEAD calculated the estimation of the elasticities in absolute terms (the impacts of inputs on aggregate production), and in per-worker terms (the impacts of inputs on labor productivity). Both estimations give similar results and confirm the accuracy of the findings of this report.

Converting Elasticity to GDP Benefit

Applying the elasticities determined by the model, the dollar values of the associated increases in GDP for properly licensed and pirated software use were computed using the following equations:

GDP Benefit of a 1 Percent Increase in the Software Market



ROI of each \$1 Increase in the Software Market



For the purposes of this paper, the elasticity values were applied to GDP and software market data for the year 2011 (see appendix), which was the most current data available at the time the report was written.

Computing the Additional Economic Value Derived from Properly Licensed Software

The difference between the GDP created by properly licensed and pirated software use is derived using the following equations:

Additional Economic Value (in Terms of GDP Benefits)



Additional Economic Value (in Terms of ROI)



Appendix

Supporting Data by Country

	GDP 2011 (\$US M)	Commercial Value of Properly Licensed Software, 2011 (\$US M)	Commercial Value of Pirated Software, 2011 (\$US M)	Piracy Rate 2011
High-Income Countries				
Australia	1,371,764	2,554	763	23%
Austria	418,484	757	226	23%
Bahrain*	22,946	20	23	54%
Belgium	511,533	798	252	24%
Canada	1,736,051	3,085	1,141	27%
Croatia	63,850	66	74	53%
Cyprus	24,690	21	19	48%
Czech Republic	215,215	397	214	35%
Denmark	332,677	703	222	24%
Estonia	22,185	27	25	48%
Finland	266,071	630	210	25%
France	2,773,032	4,689	2,754	37%
Germany	3,570,556	6,447	2,265	26%
Greece	298,734	219	343	61%
Hong Kong	243,666	308	232	43%
Hungary	140,029	206	143	41%
Iceland	14,059	18	17	48%
Ireland	217,275	280	144	34%
Israel	242,929	427	192	31%
Italy	2,194,750	2,107	1,945	48%
Japan	5,867,155	7,054	1,875	21%
South Korea	1,116,247	1,223	815	40%
Kuwait	176,590	50	72	59%
Luxembourg	59,475	132	33	20%
Malta	8,887	9	7	43%
Netherlands	836,257	1,741	644	27%
New Zealand*	142,477	351	99	22%
Norway	485,803	781	289	27%
Oman	71,782	23	36	61%
Poland	514,496	548	618	53%
Portugal	237,522	368	245	40%
Qatar	172,982	62	62	50%
Saudi Arabia	576,824	431	449	51%
Singapore	239,700	518	255	33%

	GDP 2011 (\$US M)	Commercial Value of Properly Licensed Software, 2011 (\$US M)	Commercial Value of Pirated Software, 2011 (\$US M)	Piracy Rate 2011
High-Income Countries				
Slovakia	95,994	102	68	40%
Slovenia	49,539	60	51	46%
Spain	1,490,810	1,548	1,216	44%
Sweden	538,131	1,460	461	24%
Switzerland	635,650	1,542	514	25%
United Arab Emirates	360,245	354	208	37%
United Kingdom	2,431,589	5,530	1,943	26%
United States	15,094,000	41,664	9,773	19%
* 2010 GDP used for Bahrain and N	lew Zealand			

		Commercial Value of Properly Licensed	Commercial Value	
	GDP 2011 (\$US M)	Software, 2011 (\$US M)	of Pirated Software, 2011 (\$US M)	Piracy Rate 2011
Middle-Income Countries	Thaty Rate 2011			
Albania	12,960	2	6	75%
Algeria	188,681	16	83	84%
Argentina	445,989	295	657	69%
Azerbaijan	63,404	10	67	87%
Bosnia	18,088	8	15	66%
Brazil	2,476,652	2,526	2,848	53%
Bulgaria	53,514	57	102	64%
Chile	248,585	244	382	61%
China	7,318,499	2,659	8,902	77%
Colombia	331,655	262	295	53%
Costa Rica	41,007	45	62	58%
Dominican Republic	55,611	29	93	76%
Ecuador	67,003	43	92	68%
Jordan	28,840	22	31	58%
Kazakhstan	186,198	39	123	76%
Latvia	28,252	27	32	54%
Lithuania	42,725	38	44	54%
FYROM	10,165	11	22	66%
Malaysia	278,671	538	657	55%
Mexico	1,155,316	942	1,249	57%
Peru	176,662	103	209	67%
Romania	179,794	122	207	63%
Russia	1,857,770	1,895	3,227	63%

Worldwide Total

	GDP 2011 (\$US M)	Commercial Value of Properly Licensed Software, 2011 (\$US M)	Commercial Value of Pirated Software, 2011 (\$US M)	Piracy Rate 2011
Middle-Income Countries				
South Africa	408,237	1,047	564	35%
Thailand	345,649	331	852	72%
Tunisia	45,864	18	51	74%
Turkey	773,091	322	526	62%
Uruguay	46,710	40	85	68%
Venezuela	316,482	91	668	88%

		Commercial Value of Properly Licensed	Commercial Value			
	GDP 2011 (\$US M)	Software, 2011 (\$US M)	of Pirated Software, 2011 (\$US M)	Piracy Rate 2011		
Low-Income Countries						
Armenia	10,248	4	26	88%		
Bangladesh	110,612	16	147	90%		
Bolivia	24,427	16	59	79%		
Cameroon	25,465	2	9	83%		
Cote d'Ivoire	24,075	4	16	81%		
Egypt	229,531	110	172	61%		
Georgia	14,367	5	52	91%		
Guatemala	46,900	31	116	79%		
India	1,847,982	1,721	2,930	63%		
Indonesia	846,832	239	1,467	86%		
Iraq	115,388	28	172	86%		
Kenya	33,621	24	85	78%		
Moldova	7,000	5	45	90%		
Morocco	100,221	47	91	66%		
Nigeria	235,923	55	251	82%		
Pakistan	211,092	45	278	86%		
Philippines	224,754	145	338	70%		
Senegal	14,292	3	9	78%		
Sri Lanka	59,172	16	86	84%		
Ukraine	165,245	123	647	84%		
Vietnam	123,961	93	395	81%		
Yemen	33,758	2	15	89%		
Zambia	19,206	0.7	3	82%		
Zimbabwe	9,900	0.3	4	92%		

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63,084,724

About BSA | The Software Alliance

BSA | The Software Alliance is the leading advocate for the global software industry before governments and in the international marketplace. It is an association of world-class companies that invest billions of dollars annually to create software solutions that spark the economy and improve modern life.

BSA serves as the world's premier anti-piracy organization and as a respected leader in shaping public policies that promote technology innovation and drive economic growth.

Through government relations, intellectual property enforcement and educational activities in dozens of countries around the world, BSA protects intellectual property and fosters innovation; works to open markets and ensure fair competition; and builds trust and confidence in information technology for consumers, businesses and governments alike.

Protecting Intellectual Property & Fostering Innovation

Intellectual property rights — copyrights, patents and trademarks — provide the legal framework for creative enterprise, the bedrock of growing economies. They are also essential to commercial software development, which is the world's largest copyright industry.

By working with policymakers, leading enforcement actions and conducting public-education initiatives around the world, BSA ensures that respect for IPR pervades the global economy and society.

• Championing Intellectual Property Rights: BSA works with governments around the world to ensure intellectual property protections keep pace with new innovations in technology, such as cloud computing.

- Curbing Software Theft: BSA conducts vigorous enforcement programs around the world, helping its members guard against software theft by taking legal action against commercial, end-user license infringement, counterfeiting operations and Internet piracy.
- Leading Industry Research: BSA publishes the most authoritative global studies on piracy and its economic impact, illuminating the scope of the problem and helping shape national and international policy responses.
- Educating the Public: BSA educates consumers about harms associated with software piracy and offers groundbreaking tools and training programs to help organizations more effectively manage their software assets.

Opening Markets & Ensuring Fair Competition

Open markets are essential to economic growth and prosperity. BSA expands market opportunities for the software industry by working with governments to break down trade barriers and eliminate discriminatory procurement preferences that stifle innovation by skewing competition.

• Breaking Down Barriers to Growth: BSA provides policymakers with information, expert analysis and industry insights to promote an open-markets agenda. These efforts include a special focus on the BRIC economies, which are the world's fastestgrowing technology markets but also home to rampant piracy.

- Promoting Technology Neutrality: BSA encourages fair competition among technologies by promoting internationally recognized standards and unbiased IT-procurement policies for governments.
- Supporting New Innovations: BSA works with policymakers around the world to create conditions for new technologies, such as cloud computing, to flourish. In addition to collaborating on technology standards, this work involves elevating intellectual property protections, harmonizing international legal principles and addressing other challenges that are beyond the capability or jurisdiction of any one company or government.

Building Trust & Confidence in Technology

Security and privacy undergird trust and confidence in information technology for consumers, businesses and governments. BSA promotes responsible data stewardship and facilitates acceptance and adoption of each new wave of innovation that transforms the technology marketplace and creates value for society.

- Driving Public-Private Collaboration: Drawing on the expertise of its members and productive working relationships with public officials, BSA serves as a knowledge center and catalyst to encourage cooperation and forge consensus among industry and governments.
- Protecting Consumers: As new technologies emerge, such as cloud computing, BSA and its members develop appropriate privacy and security standards and share their insights with policymakers and regulators.
- Mapping Policy Solutions: BSA has developed a global cybersecurity framework to guide governments in crafting policies that effectively deter and punish cybercrime, mitigate threats, inform and protect consumers, and respond to cyber incidents.

About INSEAD eLab

As one of the world's leading and largest graduate business schools, INSEAD brings together people, cultures and ideas from around the world to change lives and transform organizations. eLab is INSEAD's center of excellence in the global knowledge economy. A key objective of INSEAD eLab is to strengthen links across academia, business leaders and policy makers by: drawing on a variety of global resources to develop research insights that are academically rigorous and relevant to private and public sector leaders.

Information on INSEAD eLab, including other research reports, can be found at insead.edu/elab

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